



# Heswall Community Fire Station

## Community Risk Management Plan 2016-17



### Excellent Operational Preparedness

All staff will complete allocated SSRI inspections within timeframes. SM will quality assure ongoing progress.

Additionally, crews will undertake review of local farms to raise meaningful new SSRI for these risks.

Each Watch to deliver 1 operational exercise at local business – delivered in collaboration with Wirral Chamber of Commerce.

SM/WM team to assist delivery of SSRI at neighbouring stations and into CCF&RS Service area.

Hydrant surveys will be completed annually.

Personnel to attend all Training & Development Academy core risk critical training courses

The station will train against identified risks within their station/specified areas as per Site Specific Operational Response Plans.

All personnel to complete allocated Learnpro and achieve the required standard.

### Excellent Operational Response

All personnel will continuously train, learn and develop their skills, knowledge and understanding of service equipment and procedures.

Crews will undertake ongoing HVP training to ensure local, regional and national resilience is achieved.

SM to be available for local training sessions to complement the Operational assurance monthly audit

All personnel to complete allocated Safe Person Assessments.

Watch Managers will ensure that alert to mobile times are met.

All staff will follow service guidance, instructions and procedures.

All staff will ensure correct Personal Protection Equipment is worn and maintained.

All staff will remain vigilant to prevent accidents occurring and actively record health and safety in the work place.

### Excellent Prevention and Protection

All Operational staff will undertake weekly Community Safety campaigns to reduce those identified as high risk vulnerable people. SM to QA and ensure ongoing effectiveness in delivery.

SM to liaise with Wirral Prevention and Protection teams and other partners to establish areas of challenges and allocate resources accordingly.

We will continue our information sharing protocols to further refine the vulnerable person's index by engaging with health providers and registered providers to ensure we are targeting over 65's and the most vulnerable in the community. We will work with partners to ensure we are supporting the most vulnerable people in the community

Crews will deliver Simple Operational Fire Safety Assessments in line with Prevention Functional requirements.

WM's will develop projects to assist promote social cohesion and community inclusion & reducing ASB fires.

### Excellent People

Individuals will be set appraisal objectives that will facilitate the station organisational aims and objectives.

SM/WM team to ensure that all crew members are actively encouraged through positive engagement to take individual responsibility for delivering a positive and engaged culture at Birkenhead.

SM/WM team to offer support, guidance and assistance for individuals who wish to develop their career further enabling a more positive and interactive experience for those individuals.

All appraisals to be completed within specified time scales and to be meaningful and deliverable.

Absence levels in line with service procedures with meaningful return to work interviews complimented with robust support plan.

Quarterly Management meetings arranged with all WMs/SM set objectives and check progress.

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Community Risk Management Plan 2016-17



**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	2015/16	Target 2016/17		Annual
Accidental Dwelling Fires (ADFs)	12	14	Site Specific Risk Information (SSRIs)	48
Anti-Social Behaviour Fires (ASBs)	15	21	Home Fire Safety Checks (HFSC's)	2160
All Fires	55	59	Hydrant Surveys	31
Unwanted Fire Signals	13	8	Local farm SSRI visits	12
Alert to Mobile	94.12%	95%	Simple Operational Fire Safety Assessments	48
Road Traffic Collisions (RTC's)	15	12	Waste and Fly Tipping	12
Sickness	TBC	4.2%	Seasonal Prevention Campaigns	4
Station Audit Performance	94.8%	80%	Off Station Exercising	4

The 2016/17 targets are based on 5 years performance data.

We aim, by the delivery of these outcomes, to achieve reductions in deaths and injuries in our communities